

# Cornwall Plus

## **Arrival Information**

Thank you for choosing to stay with us. We look forward to welcoming you to the beautiful county of Cornwall.

Please read the information below to help you prepare for your visit.

### **How to find us**

If you are using GPS or sat nav please use postcode TR10 9AJ to reach our reception at Glasney Lodge.

Alternatively the entrance to the Campus is at coordinates:

SW 76878 324950

ie. Easting (X) 176878 Northing (Y) 034950

Glasney Village is on the Penryn Campus, located on Treliever Road, just off the A39 from Truro. Follow signs to the 'University Campus Penryn', and once you arrive at the Campus site follow signs for Glasney Lodge (not main reception), which is straight over the roundabout through the bus lanes, then bear left past the main reception building to Glasney Lodge.

[See a map on the 'Find us' page](#)

### **Glasney Lodge Reception**

Our friendly reception team are on duty 24 hours a days, you can contact them on 01326 253503.

Check-in is from 4pm onwards. You may be able to leave luggage at reception prior to 4pm, subject to the space available.

Check-out is by 10am on the day of your departure. Once again, luggage may be left at reception subject to the space available.

Rooms are accessed with a key or card. Please keep these in a safe place as a charge will be levied for lost keys or keys not returned on departure.

Please refer to the [Terms and Conditions](#).

## **Parking**

Parking is not permitted in Glasney Village itself. Glasney Lodge Reception will give you access to drop off and collect your luggage however cars should then be parked at one of the campus car parks situated 30 – 100 metres (a 5 minute walk) from the accommodation. The closest car parks to your accommodation are Car Park A and Car Park C.

Parking for our guests is free of charge. You will be issued with a parking permit at check in, please ensure this is displayed in your windscreen at all times. If you are a blue badge holder, please speak to the staff at Glasney Lodge Reception who will direct you to the disabled parking bays within the accommodation grounds.

If Car Park A and C are full, please follow the signs for overflow and further parking across campus (through the barriers). Once you have parked, follow the orange arrows and signs back to Glasney lodge and your accommodation.

## **Rooms**

All Glasney Rooms are double or twin bedrooms with en-suite shower room. Your room includes linen and towels.

[View the rooms.](#)

## **Facilities Café**

Our café bar, Koofi, is open 8am to 7pm Monday to Sunday, for hot and cold drinks, snacks and pizza.

## **Shops**

The onsite campus shop is open Monday to Friday 8am to 5pm with essentials also on sale in Koofi. The campus is just a short drive from the local Asda supermarket.

## **Kitchens**

There is a shared kitchen area at the end of your corridor equipped with a cooker, fridge, freezer, microwave, dining table and seating.

See more details of the [facilities on campus](#)

## **Additional Information**

**Fire Safety:** Please familiarise yourself with the fire safety procedures located on the back of your bedroom door. Please note, a short fire alarm test takes place weekly but usually takes place at a quiet period of the day, there is no need to evacuate the building at this time.

**First Aid:** All Duty Managers in Glasney Lodge have been trained in First Aid by the St John's Ambulance Service. If you require first aid assistance please contact Glasney Lodge on 01326 253503.

**Maintenance:** Please report any maintenance issues to Glasney Lodge Reception where your issue will be logged and dealt with as soon as possible.

## **Questions?**

Read our [FAQs page](#) for more information about your stay. If you still have questions call us on 01326 370421\* (line open Monday to Friday 9am to 5pm. If you have an arrival query outside these times please call Glasney Lodge).

Finally we would like to wish you a safe journey and hope that you have a fantastic holiday in Cornwall.

Enjoy your stay,  
The Cornwall Plus Lettings Team.